



सत्यमेव जयते

GOVERNMENT OF INDIA

OFFICE OF THE DIRECTOR GENERAL OF CIVIL AVIATION

TECHNICAL CENTRE, OPP SAFDURJUNG AIRPORT, NEW DELHI

**CIVIL AVIATION REQUIREMENTS
SECTION 3 – AIR TRANSPORT
SERIES M PART VII
ISSUE I, DATED 11TH JANUARY 2019**

EFFECTIVE: FORTHWITH

F. No. 23-7/2018-AED

Subject: Implementation on E-Boarding Process (Digi-Yatra).

1. INTRODUCTION

- 1.1. In view of rapid expansion of air services within India and on international routes to/from India, there is a need for simple and easy experience to both frequent fliers and the first time fliers.
- 1.2. The Government accordingly developed an E-Boarding process for a seamless, paperless and hassle-free experience for passengers across all check points at all Indian airports. However, the existing manual procedure will also be available at all the airports.
- 1.3. Every passenger, be it an Indian citizen or foreign citizen, thus enjoys the privilege and benefits of the E-Boarding process termed as “Digi-Yatra”.
- 1.4. This will improve passenger experience, reduce queue waiting time at the airport by walking through E-Gates swiftly owing to advance security solution, remove redundancies at check points and enhancing resource utilization.
- 1.5. In order to ensure effective application of this CAR, the obligation of compliance shall rest with the airport operators and the airline including its travel agents.
- 1.6. This CAR is issued under the provisions of Rule133A of the Aircraft Rules, 1937 and with the approval of Ministry of Civil Aviation for information, guidance and compliance of all concerned.

2. APPLICABILITY

The provisions of this CAR are applicable to all Indian scheduled airlines and all Indian airports.

3. DEFINITIONS

- 3.1 **Airline:** An air transport undertaking having a valid Air Operating Certificate/Permit operating Scheduled or Non-Scheduled services.
- 3.2 **Aerodrome:** A defined area on land or water (including any buildings, installations and equipment) intended to be used either wholly or in part for the arrival, departure and surface movement of aircraft.
- 3.3 **Airport:** An aerodrome with extended facilities, mostly for commercial air transport.

4. REQUIREMENTS

- 4.1 At the time of making flight ticket booking on the Airline Reservation System, Online Travel agents (OTA)/ Global Distribution (GDS), Website, Mobile app booking etc., the airline shall make a provision to collect the Digi Yatra ID of passenger for domestic travel as per Digi Yatra policy.
- 4.2 Passenger shall have the option to offer any one of the approved ID as contained in Bureau of Civil Aviation AVSEC Circular No. 15/2017. (*Passport; Voter Photo Identity card issued by Election Commission of India; Aadhaar or m-Aadhaar issued by Unique Identification Authority of India (UIDAI); PAN Card issued by Income Tax Department; Driving License issued by RTO; Service Photo Identity Card issued by State/Central Government, Public Sector Undertakings, local bodies or Public Limited Companies; Student Photo Identity Cards issued by Government Institutions/Government recognized Educational Institutions; Nationalized Bank Passbook with attested Photograph; Pension card / Pension documents having photograph of the passenger; Disability Photo ID Card/handicapped medical certificate issued by respective State /UT Governments/Administrations*). The Digi Yatra ID created will be authenticated during the first travel by the passenger at a Digi Yatra enabled departing airport. In the authentication process, the ID of the Passenger will be Verified and validated by an authorised security officer and activate the Digi Yatra ID.
- 4.3 Airline shall ensure the following:
- 4.3.1 E-Tickets are issued with a 2D/QR Barcode following “One person, One Ticket & One Code” so that each passenger, even in a group booking, is issued with individual ticket having unique code.
- 4.3.2 Collect passport number for all international travel.
- 4.3.3 Adhere to IATA Resolution 792 for E-Ticket and boarding pass.

- 4.4 Airlines shall share the passenger data including Digi Yatra ID, with Biometric Boarding System of airport operators at least 6 hours before the flight on a secure link for the purpose of ticket validation and ID validation, following appropriate agreement for data sharing.
- 4.5 The Digi Yatra ID created by a passenger will be authenticated during the first travel through a Digi Yatra implemented airport at a registration kiosk. The ID proof will be verified by CISF officer at the entry gate of the airport and authenticate the Digi Yatra. In case the passenger prefers to use Aadhar as ID proof, the system shall comply with all regulatory requirement of UIDAI for Aadhar capturing and authentication. The system shall not collect or store Aadhar number or Virtual Aadhar number. .
- 4.6 The airline operator and the airport operator shall comply with data protection and data privacy requirements as per the applicable regulations. The entire obligation of maintaining security of passenger data and details shared during the process is that of airline and airport operator(s). The airline and airport operator(s) shall not share the data of their passenger(s) to any third party and shall be only utilized for the seamless passenger “digi yatra” experience.

5. GUIDANCE MATERIAL ON DIGI YATRA

- 5.1 Airline operator and the airport operator may follow the detailed procedure for uniform implementation of E-Boarding system as per the Digi Yatra policy of Ministry of Civil Aviation, Government of India, available at <http://www.civilaviation.gov.in>, if they plan to operationalize Digi Yatra for those passengers who have voluntarily opted to provide required details at the time of the booking of the air tickets. The guidance manual has been prepared in consultation with all the government agencies concerned, including those dealing with security and Aadhar, etc.
- 5.2 If any airline or airport operator wishes to deploy a system which is at variance with the guidance manual, they may approach Ministry of Civil Aviation for advanced approval on case-by-case basis giving full justification.



(B.S. Bhullar)
Director General of Civil Aviation